Accessibility Statement for UCISA Connect

UCISA is committed to ensuring that our digital services, including our [UCISA Connect Portal](), are accessible to all users, regardless of ability or disability. We strive to meet the Web Content Accessibility Guidelines (WCAG) 2.1 and 2.2 at Level AA to provide an inclusive experience for everyone. As part of our commitment to continuous improvement, we will incorporate accessibility best practices into all future enhancements to the UCISA Connect portal to maintain and enhance its usability for all users.

Current Accessibility Status

The UCISA Connect Portal has been assessed using Accessibility Insights for Web 2.46.0 (axe-core 4.10.2). The assessment included a combination of automated and manual tests covering key aspects of WCAG 2.1 AA and 2.2 AA success criteria.

Assessment Results

Overall Compliance: The website achieved a high level of compliance for its main Dashboard, My Details, Membership, Events and Resources features.

Key Areas Evaluated:

- **Automated Checks:** All tests passed, including ARIA attributes, image alternative text, and more.
- **Keyboard Navigation:** Fully accessible, with all interactive components navigable via keyboard.
- **Focus Management:** Focus order preserves meaning and operability.
- **Headings:** Properly structured, with all headings coded correctly and programmatically matching their visual level.
- **Links:** All links have discernible text and clear purposes.
- **Images:** All images are appropriately coded as meaningful or decorative, with proper alternative text.
- **Repetitive Content:** Mechanisms exist to bypass repetitive content.
- **Native Widgets and Adaptable Content:** Compliant with WCAG requirements.

Known Issues

- **Contrast Issues on Invoice Payment Screen:** We are aware of specific contrast issues on the Invoice Payment Screen that may not fully meet WCAG 2.1 AA contrast requirements. These issues are being actively addressed, with updates planned for the next release cycle.

- **Screen Reader Testing:** Basic screen reader testing has taken place, and full screen reader compatibility testing is scheduled for the next phase of development to ensure comprehensive accessibility for users relying on assistive technologies. We plan to directly engage with screen reader users among our members to help us test and evaluate the system.

No other failures or incomplete tests were identified during the assessment.

Ongoing Efforts

UCISA is committed to continuous improvement in accessibility as an integral part of our development process. Our efforts include:

- Addressing known contrast issues on the Invoice Payment Screen.
- Conducting full screen reader testing in the next development phase.
- Performing periodic accessibility audits to ensure ongoing compliance.
- Incorporating accessibility considerations into the design and development of all future portal enhancements.
- Incorporating user feedback to identify and resolve potential accessibility barriers.
- Training our team on accessibility best practices to support ongoing and future improvements.

Contact Us

We welcome feedback on the accessibility of UCISA Connect and are here to assist users who encounter barriers. If you experience any difficulties accessing our content or services, please contact us:

- Email: admin@ucisa.ac.uk
- Phone: 01865 647123
- Address: UCISA, c/o Ruskin College, Dunstan Rd, Oxford OX3 9BZ

We will work with you to provide alternative formats or assistance as needed and will use your feedback to form our ongoing accessibility improvements.

Last Updated: *June 2025*